

CERTIFICATE II Hospitality

SIT20322

QCE credits	Up to 4
Availability	Year 11
Delivery location	On-Campus including the Queensland College of Wine Tourism.
Registered Training Organisation	Stanthorpe State High School.
Duration	1 year/2 semesters.
Units of Competency	12
Third party arrangement	Yes. Delivered using resources at QCWT.
Vocational Placement	Minimum 12 service periods in the Hospitality industry including work experience and service at functions/events outside of school hours.
Resource Requirements	A laptop that meets school minimum specifications. Hospitality Uniform including Stanthorpe SHS Hospitality polo shirt, long black pants and black shoes that meet school uniform policy.
Cost	See the schedule of fees for costs in addition to the standard school fees.
Additional or supplementary opportunities	Certificate III Hospitality. Study Tour. Work experience.

This subject delivers practical skills and general hospitality industry knowledge. You will be required to work in many practical hospitality situations both at school and at outside functions. Hospitality is 'front-of-house' focused and provides a pathway to work in various hospitality settings such as restaurants, catering operations, clubs, pubs, motels, cafes and coffee shops. Students visit a range of industry establishments on excursions and complete a variety of practical observations including barista, preparing rooms for guests, non-alcoholic beverage and food service. Students must complete 12 service periods which are mandatory for this course.

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SITXWHS005	Participate in safe work practices
SITXFSA005	Use hygienic practices for food safety
BSBTWK201	Work effectively with others
SITHIND007	Use hospitality skills effectively
SITHIND006	Source and use information on the hospitality industry
SITXCCS011	Interact with customers
SITXCOM007	Show social and cultural sensitivity
SITHFAB022	Clean and tidy bar areas
SITHFAB024	Prepare and serve non-alcoholic beverages
SITHFAB025	Prepare and serve espresso coffee
SITHFAB021	Provide responsible service of alcohol
SITHFAB027	Serve food and beverage